



## Waukesha County GIS Viewer Troubleshooting\*

We are sorry to hear you are experiencing issues with the GIS Viewer. Here are some things to try to help fix the issue.

### Clear your browser cache:

- Depending on your browser, here is a link on how to clear its cache. <http://www.wikihow.com/Clear-Your-Browser's-Cache>
- Another way to clear your browser's cache (depending on the browser) is to hold down the Control Key on the keyboard and then click Refresh

### Try using a different browser:

- Try a different browser. We recommend using Chrome, as it seems to load faster and works well with the GIS site. You can download it at: <https://www.google.com/intl/en/chrome/browser/>
- Another browser choice would be Firefox. <http://www.mozilla.org/en-US/firefox/new/>

### Try a different device or computer:

- The GIS website also works on mobile devices so maybe try accessing the site on a tablet or smartphone to see if it works there.

If you're still having problems, contact the Land Information Systems division by [Email](#)

\*Please note that the site is occasionally taken offline for data updates and software upgrades. All attempts will be made to do this maintenance during low volume hours.